

# Accessibility Guide for The Howard Arms

[info@howardarms.com](mailto:info@howardarms.com), 01608682226, <https://howardarms.com/>

**Contact for accessibility enquiries: Pawel Sobiszek**

## Welcome

The Howard Arms is a glorious Cotswolds restaurant and bed & breakfast, peacefully overlooking the old chestnut tree on the green, it lies in the heart of the idyllic village of Ilmington.

Inside, the fire crackles and the bar bustles with locals and visitors drinking from our carefully chosen selection of ales, beers and wine. Our award-winning chef has created a menu of top-quality pub favourites alongside imaginative starters, mains and irresistible puddings. There are 8 spoiling bedrooms, full of comfort and character with a hearty breakfast included in the price. The atmosphere is warm and easy-going, and the staff are renowned for their friendliness and efficiency.

## At a Glance

### Level Access

- There is level access from the main entrance to:
  - Bedroom: The Garden Room
  - Dining Table
  - Terrace

### Bedrooms

- We have non-allergic bedding.

### Level access bedrooms

- The route to the bedroom is 750mm wide, or more.
- The bedroom door is 750mm wide, or more.
- There is unobstructed floor space 1200mm by 900mm, or more.

### Hearing

- The fire alarm has flashing lights.
- The (bedroom) TVs have subtitles.
- All staff have disability awareness training. Some staff have BSL training

### Visual

- Some parts of the venue have low lighting.

## General

- All staff have disability awareness training.

## Getting here

Lower Green  
Ilmington  
SHIPSTON-ON-STOUR  
Warwickshire  
CV36 4LT

### Travel by public transport

- You can get to The Howard Arms by bus.
- Front Street, Ilmington (Opposite The Howard Arms) The bus stop is 0.1 miles / 0.2 km from The Howard Arms.
- You can get a taxi with Call "Cookie" by calling 07497626444.

### Parking

- We have a car park. There are accessible parking spaces. Parking is free.
- There is a drop-off point at the main entrance. The drop-off point does not have a dropped kerb.
- From the car park to the entrance, there is level access. There is a permanent ramp.
- The path is sloped.
- The route is 1200mm wide, or more.
- We have a transport service, to take visitors from the car park to the main entrance. Our transport service is wheelchair accessible.

## Arrival

### Path to main entrance

- From the street to the main entrance, there is level access.
- The path is 2000mm wide, or more.

### Main entrance

- The main entrance has level access.
- The door is 950mm wide.

## Getting around inside

### Visual Impairment - General Information

- Some parts of the venue have low lighting.

### Bedrooms

- All bedrooms have windows.
- Bedrooms have ceiling lights, wall lights, floor standing lights, bedside lamps, desk or table lamps, spot lights and natural daylight.

- Lights are LED, energy saving and traditional filament. TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- Some bedrooms have fitted carpets.
- We have wi-fi free bedrooms, for visitors with electro-sensitivity.
- We can move the bedroom furniture, to improve accessibility.



## Accessible bedrooms

### Accessible bedroom The Garden Room

- From the main entrance to the bedroom, there is level access. There is a ramp. The ramp is Permanent.
- The route to the bedroom is 800mm wide, or more. The bedroom door is 800mm wide. There is 950mm at the side of the bed. The bed is 650mm high. There is 0mm under the bed.
- The bedroom is twin. The bathroom is ensuite. The bathroom door is 800mm wide.
- The bathroom has a separate shower. The bathroom has a bath with an overhead shower. There is a shower chair. The direction of transfer is to the right. There is 300mm at the side of the toilet.
- There is 500mm in front of the toilet. The toilet seat is 400mm high.
- The basin is 800mm high. There is space under the basin, with no pedestal.



## Place to eat and drink

### Dining area

- From the main entrance to the dining area, there is level access. There is a permanent ramp. The route is 800mm wide, or more. The door is 800mm wide.
- To get to a table, there are no steps.
- The route through the dining area is 800mm wide, or more.
- There is background music sometimes.
- The table and plates have high colour contrast.
- We cater for sugar free (diabetic), vegetarian, gluten free (celiacs), lactose free (dairy free), nut free, low fat, vegan, kosher and halal specific diets.

## Getting around outside

### Terrace

- From the main entrance to this area, there is level access. There is a permanent ramp. The route is 800mm wide, or more. The entrance is 800mm wide.

## Customer care support

### Accessibility equipment

- We can hire any facilities upon request
- The Garden Area outside
- We have an area to charge mobility scooters and battery powered wheelchairs.
- Terrace area

- You can hire mobility equipment from Shop mobility by calling 01789 414534.

#### **Emergency evacuation procedures**

- We have emergency evacuation procedures for disabled visitors.
- The fire alarm has flashing lights.

#### **Customer care support**

- All staff have disability awareness training.
- Some staff have BSL training.

---

Guide last updated: 13 July 2018